

## **GMDN Agency - Quality Policy**

### **Policy Statement**

We are committed to comply with requirements and continually improve the effectiveness of the quality management system and establishing and reviewing our quality objectives.

### **Scope of our Quality Management System**

The GMDN Agency provides health authorities, regulators, health care providers, medical device manufacturers, suppliers and conformity assessment bodies with a generic naming system for all medical devices.

### **Strategy**

#### ***Aims***

- Make it easy to identify the appropriate GMDN Term for any medical device.
- Where an appropriate GMDN Term is not available, make the request process simple and effective.
- Make the GMDN Term development process transparent to our stakeholders.
- Ensure translation of the GMDN is timely.
- Improve our website experience and improve our customer support in the international context.
- Promote worldwide utilisation of the GMDN and contribute to organisations that promote healthcare standards harmonisation.
- Continuously review the GMDN to ensure that it remains relevant, accurate and current.

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